

Wednesday 18th March 2020

REF: Automatic Retailing COVID-19

Please be assured that we remain fully staffed and stocked and able to meet your requirements.

Contingency plans have been made to deal with issues that may arise, and we are confident that we can maintain our excellent level of customer service.

Supporting and protecting our colleagues is important to us. Our account managers will be working from home with full access to the information they need to support your business.

They will be contacting you to see how they can help. Our office-based sales team (**0191 238 0400 Option 1 for sales**) remains in place to take orders and deal with any queries. Alternatively, email questions to info@automaticretailing.com

Many of you use our online ordering system accessed via www.automaticretailing.co.uk. If you don't, now may be a good time to explore this option. Registration via our website is simple or email us at Info@automaticretailing.com and we will set up a confidential password protected account for you.

Finally, and most importantly, we appreciate your loyalty and custom and wish you and your family good health during these unprecedented times.

Yours sincerely



Allan Walker
Managing Director

